



DATASHEET



ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. Our product suite of Captaris RightFax, Captaris Workflow™ and Captaris Alchemy® is distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the NASDAQ Global Market under the symbol CAPA. For more information, please visit www.Captaris.com.

RightFax is Represented by:

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Captaris® RightFax® Servers

Replace Fax Machines and Inefficient Paper Processes with Efficient and Secure Computer-based Faxing and Electronic Document Delivery

OVERVIEW

The RightFax family of fax servers provides enterprise fax and electronic document delivery capabilities. Designed to be scalable and expandable, RightFax Servers can meet the document delivery needs of any size organization, from small departments to the largest enterprises. RightFax Servers help organizations to reduce costs, improve productivity and meet compliance goals by integrating fax with email, desktop and document management applications or enabling high-volume document delivery from CRM, ERP and host applications. RightFax is the fax server market leader, with nearly five times the market share of any other vendor.* RightFax Servers provide unrivaled reliability, scalability and ease of use for IT staff and desktop users alike.

*Source: Computer-based Fax Report 2004-2009, Davidson Consulting

RIGHTFAX SERVER OPTIONS

RightFax Business Server

- Ideal for companies, departments or workgroups
- Stand-alone fax server

RightFax Enterprise Server

- Ideal for national or global companies that require enterprise-wide fax and electronic document delivery
- Enables organizations to combine the power of multiple RightFax Servers on their network
- Provides option for RightFax Enterprise Servers to share a single database for load-balancing, increased performance and database consolidation
- Features intelligent Least-cost Routing, load-balancing, auto-fax aging and Windows authentication

RightFax Satellite Server

- Ideal for companies with remote workgroups or branch offices that need the full networking resources available from a main branch office
- Fax server and email gateway specially licensed to work with a RightFax Enterprise Server (required); uses Internet or intranet connections

RightFax Enterprise Suite

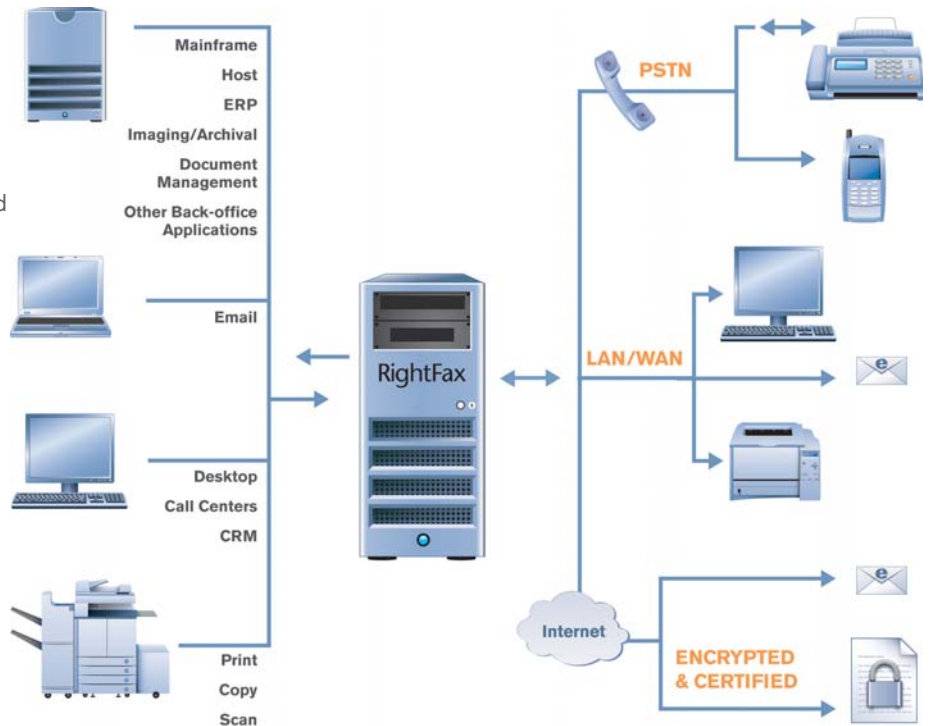
- Ideal for national or global companies that want to combine the power of multiple RightFax Servers on their network and take advantage of additional RightFax modules at a cost-effective price
- Includes RightFax Enterprise Server with the following add-on modules: RightFax Microsoft® Exchange Module, RightFax Lotus Notes Module, RightFax PDF Module, encrypted and certified delivery and SNMP Module

A comprehensive suite of optional add-on modules allows companies to customize each RightFax Server for the unique needs of the fax users, workgroups and workload, whether to support specialized enterprise fax and electronic document delivery, integrating with email and other third-party applications, or incorporating a wide array of powerful administrative utilities.

HOW RIGHTFAX WORKS

RightFax acts as an electronic document router on the network. To receive documents RightFax captures the incoming electronic fax traffic and routes each document to the proper user or workgroup. RightFax initiates process workflows. This can be accomplished by a simple network file drop, a routing rule or using the optional RightFax Workflow Wizard. To send documents RightFax enables any desktop or system application that can print to deliver secure, reliable, traceable electronic documents to fax numbers, email addresses and SMS accounts. Integrations with dozens of business applications provide secure, automated, unattended document exchange with partners, customers and suppliers.

A comprehensive set of administrative tools makes RightFax Servers easy to install, configure and manage—giving administrators complete control of their system. Synchronization with Microsoft Active Directory makes it even simpler to administer users from a single location. They are also expandable and scalable enabling organizations to accommodate growth, scale processes for redundancy and optimize throughput and rendering.



KEY CAPABILITIES

CENTRALIZED DOCUMENT COMMUNICATIONS HUB	ENTERPRISE-WIDE FAX AND ELECTRONIC DOCUMENT DELIVERY	DOCUMENT SECURITY AND PRIVACY
<p>Multithread, client server application Microsoft Windows 2000/2003 architecture provides the robust engine required for handling demanding document delivery needs.</p> <p>Integrated with key business applications Easy-to-use integration tools such as Facsimile Command Language (FCL) as well as certified or built-in integration options with leading enterprise applications make RightFax easy to add to any environment.</p> <p>Advanced administrative tools Provides precise control over all aspects of server functionality</p> <p>Microsoft certifications Tested and certified on Microsoft SQL Server 2000 and Windows 2003 Standard and Enterprise Servers (including support for Microsoft Windows Vista, Microsoft Windows XP and Office XP platforms)</p> <p>Robust synchronization Synchronizes with Microsoft Active Directory</p> <p>Shared Services RightFax Enterprise Servers can be consolidated to share a single database with optional Shared Services Module.</p>	<p>Enterprise-wide desktop faxing Send, receive and manage documents from desktop applications.</p> <p>Intelligent outbound delivery Call grouping, scheduling, priority sending, intelligent Least-cost Routing and human-answered fax</p> <p>Email gateways Send, receive and manage faxes directly from email.</p> <p>Fax broadcasting Broadcast fax documents to hundreds or thousands of recipients at once.</p> <p>Automated, unattended document delivery Automate document delivery to cut costs, improve processes and improve response times.</p> <p>Intelligent inbound receipt and routing Route and manage inbound documents including smart distribution, AutoReply, Direct Inward Dialing (DID), Dual-tone Multiple-frequency (DTMF), Caller Service Identification (CSID), email, imaging, document management systems and more.</p>	<p>Encrypted and certified delivery options Maintain privacy and security with certified or encrypted delivery options.</p> <p>Automatic fax distribution Provide systematic distribution of faxes to groups of users for fast, efficient and secure processing.</p> <p>Fax authorization system Enable managed review of confidential faxes prior to send.</p> <p>Windows security authentication Take advantage of your network's established Windows security system by linking each RightFax user ID to a Windows user account.</p> <p>Customizable dialing Gain precise control of outbound faxing by specifying rules and restrictions over how faxes are sent.</p> <p>Automatic archive Archive automatically without the suspension of operations for maximum uptime.</p>

DEPENDABLE DELIVERY, RECEIPT AND TRACKING	COST REDUCTION AND COST RECOVERY	RELIABILITY, SCALABILITY AND FAULT TOLERANCE
<p>Immediate electronic delivery Provide timely, automated electronic delivery of financial reports and other essential documents.</p> <p>Phonebook integration Seamless phone book integration including Lightweight Directory Access Protocol (LDAP), Open Database Connectivity (ODBC), Active Directory and more.</p> <p>Fax archival Record all inbound and outbound fax transactions.</p> <p>Notifications Receive customized notification options and verification of document transmission and receipt.</p> <p>Secure delivery format Deliver Tagged Image File (TIF) documents over a secure Public Switched Telephone Network (PSTN) or native and PDF documents as email.</p> <p>AutoReply Monitor one or more RightFax mailboxes for inbound faxes and provide fax replies to the sender.</p> <p>Reporting Log, record and provide audit trail of vital documents.</p>	<p>Intelligent Least-cost Routing Route outbound faxes between servers on a Local Area Network (LAN) or Wide Area Network (WAN) using the RightFax Enterprise Server to minimize long distance and other telephone charges.</p> <p>Fax, email, SMS, print device or encrypted and certified delivery options Send, receive and manage documents via fax, email or over the Internet from key business applications and eliminate paper, postage, equipment and related supplies.</p> <p>Scheduled delivery Schedule or prioritize delivery to use off-peak phone rates or expedite orders.</p> <p>Billing codes and cost recovery Track and report fax activity using billing codes by recipient, department or group to recover costs.</p>	<p>Load-balancing Maximize system performance by directing faxes to the server with the most available lines.</p> <p>Open database Use Microsoft SQL Server 2000 or 2005 for enterprise scalability, reliability, performance and interoperability.</p> <p>24x7 reliability Ensure continual uptime with proven and reliable RightFax technology.</p> <p>Adjustable bandwidth Adjust channels automatically to send, receive, or both, during peak intervals to control fax traffic volume on a group wide basis.</p> <p>Scalable and expandable Start small and add servers, channels, modules and document delivery options.</p>

SELECTING THE SERVER THAT'S RIGHT FOR YOU: RIGHTFAX SERVER FEATURE COMPARISON

CAPABILITY	BUSINESS SERVER	ENTERPRISE SERVER	SATELLITE* SERVER	ENTERPRISE SUITE
EXPANDABILITY, LOAD-BALANCING AND SCALABILITY				
Users (shipped)	Unlimited	Unlimited	15	Unlimited
Maximum users	Unlimited	Unlimited	15	Unlimited
Additional 25 users	Not applicable	Not applicable	No	Not applicable
Channels (shipped)	1	1	2	1
Maximum channels	30	Variable*	2	Variable**
Open database	Yes	Yes	Yes	Yes
Multiple RightFax Servers can share a single SQL database for load-balancing	No	Yes	No	Yes
Ability to add RightFax services for conversion, processing and communications	Yes	Yes	No	Yes
Ability to share RightFax database and services in a collective. Multiple RightFax Servers can share a single RightFax database using the add-on Shared Services Module.	No	Yes	No	Yes
Ability to add additional modules and connectors	Some	All	No	Some modules included with option to add more
DOCUMENT DELIVERY OPTIONS				
PSTN Fax	Yes	Yes	Yes	Yes
T.37 or T.38 Fax over IP (FoIP)	Yes	Yes	Yes	Yes
SMTP\POP email gateway can be dedicated to either inbound or outbound fax traffic	Yes	Yes	Yes	Yes
GroupWise Gateway	Yes	Yes	Yes	Yes
IBM Lotus Notes Module	Optional	Optional	Optional	Yes
Microsoft Exchange Module	Optional	Optional	Optional	Yes
Encrypted delivery	No	No	No	Yes
Certified delivery	No	No	No	Yes
Phone and Web access fax retrieval	No	Yes	Yes	Yes

CAPABILITY	BUSINESS SERVER	ENTERPRISE SERVER	SATELLITE* SERVER	ENTERPRISE SUITE
DOCUMENT CAPTURE AND ROUTING				
Telephony-based routing including: DID, Dialed Number Identification Service (DNIS), DTMF, CSID and Automatic Number Identification (ANI)	Yes	Yes	Yes	Yes
Route faxes to other servers based on user definitions	No	Yes	Yes	Yes
OCR routing	No	Yes	No	Yes
OCR conversion	No	Yes	No	Yes
Intelligent Least-cost Routing	No	Yes	Yes	Yes
ADMINISTRATION				
SNMP alerting	No	Yes	No	Yes
Advanced alerting and monitoring	No	Yes	No	Yes
Ability to automatically age and delete faxes	No	Yes	Yes	Yes
INTEGRATIONS AND ADD-ON MODULES				
Shares Services Module	No	Optional	No	Optional
Business Integration	Optional	Optional	No	Optional
Integration Module	No	Optional	No	Optional
Connector for SAP	Optional	Optional	No	Optional
Connector for Oracle Purchasing 11i (Requires Business Integration Module)	Optional	Optional	No	Optional
XML Generator	Optional	Optional	No	Optional
FileNet P8 Connector	No	Optional	No	Optional
PeopleSoft (Requires Business Integration Module)	Optional	Optional	Optional	Optional
Canon (Requires RightFax Integration for MEAP from Canon)	Optional	Optional	Optional	Optional
Xerox (Requires MFP Module)	Optional	Optional	Optional	Optional
Sharp (Requires MFP Module)	Optional	Optional	Optional	Optional
Hewlett-Packard (Requires MFP Module)	Optional	Optional	Optional	Optional
Konica Minolta (Requires MFP Module/KM Integration)	Optional	Optional	Optional	Optional

* RightFax Satellite Server requires the Enterprise Server.

** Maximum channels in an enterprise deployment with RightFax may vary greatly. Bandwidth, redundancy, load-balancing and document throughput requirements, as well as geographic location, all contribute to determining the appropriate maximum channels. Contact your Captaris Partner for more information.