



## DATASHEET

# RightFax Integrations with Sharp Solutions

Reduce Costs and Improve Productivity by Integrating RightFax Fax Capabilities with Sharp Digital Imager Multifunction Products

## OVERVIEW

Captaris RightFax integrates with Sharp Digital Imager multifunction products (MFPs) to help organizations improve efficiency by integrating faxing capabilities with an organization's Sharp multifunction product infrastructure. It allows companies to consolidate all faxing services on the network, giving users convenient access to faxing capabilities on the same devices used daily for printing, scanning and copying. With RightFax, users gain both easy walk-up access and a central point of control for electronic, as well as hard copy faxing. This enables them to streamline workflow processes and save time and money on administrative tasks. RightFax is the ideal solution for organizations that want to further leverage their Sharp MFPs for all their document development, duplication and distribution needs.

## THE BENEFITS OF CENTRALIZING FAXING, PRINTING, SCANNING AND COPYING

Companies gain enormous benefits by adding RightFax network faxing capabilities to their Sharp Digital Imagers.

**Reduce Costs** Consolidate network faxing with your Sharp Digital Imagers to eliminate the time and expense of maintaining stand-alone fax machines, modems, phone lines and associated support contracts and supplies.

**Increase Productivity and Efficiency** Allow users to print, scan, copy and fax from one device to save time and improve workflow processes.

**Centralize Control of Network Faxing** Move all fax resources to the network to provide one point of control for hard copy and electronic faxing.

**Simplify Administration** Install and manage RightFax with a suite of easy-to-use administrative tools designed to automate routine tasks, troubleshoot problems and monitor and report fax activity.

**Improve Security** Keep confidential documents private by providing secure document delivery channels and assist with regulatory compliance by allowing administrative archival of sent and received faxes. Leverage optional SecureDocs module for encrypted or certified delivery.

**Provide Scalability** Take advantage of an open database for optimum scalability, reliability, performance and interoperability. In addition, customers can start with a single server, which can be expanded to as many as 1,024 channels for additional capacity.

## RIGHTFAX FEATURES

**Intelligent Outbound Fax Delivery** Sends documents directly from Sharp Digital Imagers or from desktop and other business applications using delivery options including call grouping, scheduling, priority sending and human-answered fax

**Intelligent Inbound Fax Receipt, Routing and Management** Improves organizational workflow with intelligent inbound document delivery including smart distribution and auto reply

**Flexible and Scalable Platform** Allows organizations to easily expand channel capacity, conduct load-balancing, upgrade servers, add modules and much more

**Open Database** Provides out-of-the-box support for Microsoft SQL Server 2000 Desktop Engine (MSDE), in addition to support for Microsoft SQL Server 2000 Standard and Enterprise Edition

**Centralized Management** Provides centralized administration tools that allow administrators to set up, configure and manage fax services individually or globally

**Intelligent Least-cost Routing™ and IP Fax Delivery** Delivers faxes via alternate RightFax servers across corporate LANs, WANS, intranets or the Internet to ensure documents are delivered in the most economical way

**Intra-company Least-cost Routing** Allows companies to deliver internal faxes via the RightFax network of servers and bypass public-switch telephone networks to eliminate phone charges

**Built-in Email Modules** Offers RightFax modules for Microsoft Exchange and IBM Lotus Domino and supports all SMTP Internet mail systems, including Lotus cc: Mail, Microsoft Mail and Novell GroupWise

**Automatic Fax Distribution** Systematically distributes faxes to groups of users for fast, efficient processing

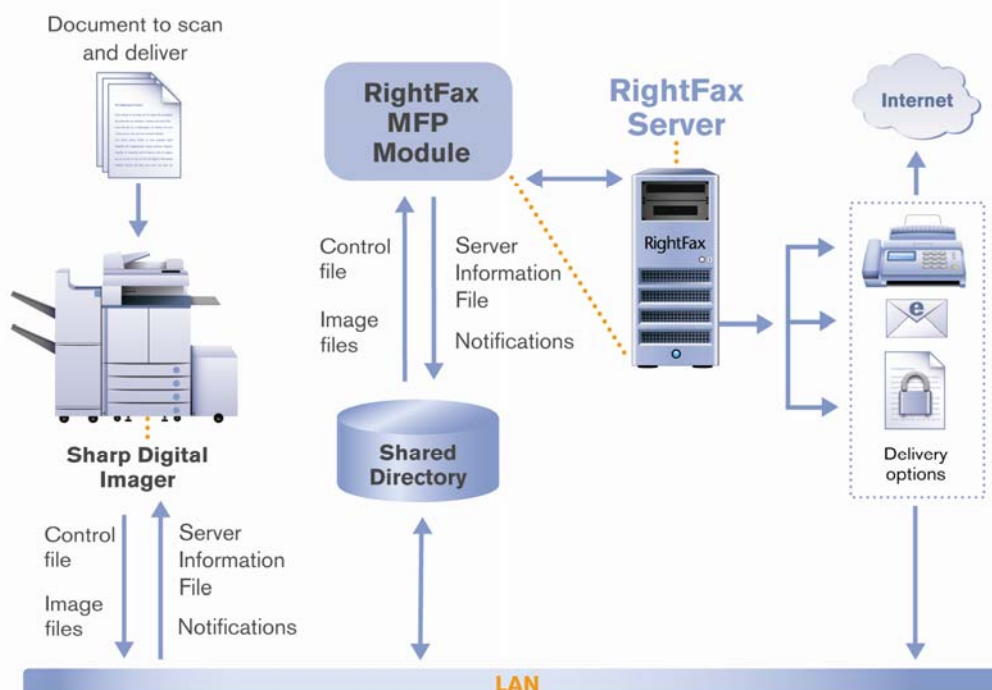
**Secure and Encrypted Delivery Options** Delivers documents as secure or certified email directly from the device with the optional SecureDocs module to safeguard data integrity and support compliance

## OUTBOUND FAXING

### Outbound Faxing with RightFax

Sharp MFPs capture paper documents and route them electronically via the network to the RightFax Server with the RightFax MFP Module, Sharp Extension. Users program the outgoing fax using the touch screen user interface and, then, scan the document. The document is converted into a TIF image and routed to the Captaris RightFax Server with the attached fax instructions. RightFax then converts the TIF to CCITT GIV and transmits the document.

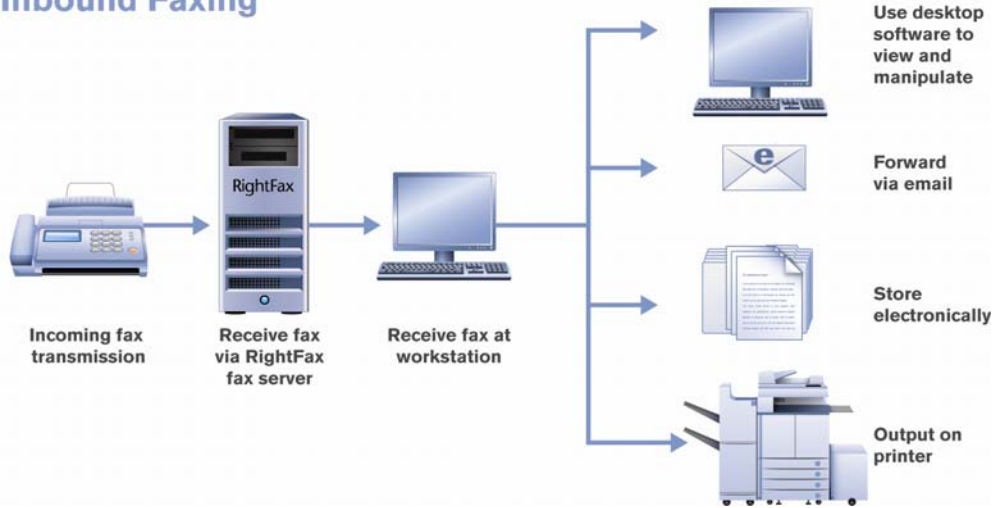
## RightFax MFP Module Information Flow



## INBOUND FAXING

An incoming fax arrives at the RightFax Server. From the RightFax Server, the fax can be sent to a Sharp Digital Imager on the network and received in the normal queue as an incoming print job. From there it can be printed or routed electronically for distribution and retrieval.

### Inbound Faxing



## MULTIFUNCTION PRODUCT INTEGRATION

SHARP DIGITAL IMAGER MODEL NUMBERS	
Americas Model Number	EMEA Model Number
AR-M237	AR-M236
AR-M277	AR-M276
AR-M355N	AR-M351N
AR-M455N	AR-M451N
AR-M550N	same
AR-M620N	same
AR-M700N	same

## REQUIREMENTS

- RightFax Business or Enterprise Server
- RightFax MFP Module (one per RightFax Server) with the Sharp Extension

## FOR MORE INFORMATION

Captaris Business Information Delivery solutions help organizations of all sizes automate the information and document flow throughout the information lifecycle (capture, process, deliver, manage and archive). With a comprehensive suite of software and services, Captaris helps organizations to grow revenues and increase profits while meeting compliance goals. Through a global distribution network of leading enterprise technology partners, Captaris has installed more than 90,000 systems in 95 countries in companies of all sizes, including the entire Fortune 100. For more information, visit [www.captaris.com](http://www.captaris.com) or call 1.800.443.0806.

©2005 Captaris. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form by any means without the written permission of Captaris. Captaris products Alchemy, Interchange, RightFax and Captaris Workflow are trademarks of Captaris. All other company, brand and product names are the property and/or trademarks of their respective companies. MC0010088 RA0605